



**Temporary Turnaround Times – PLEASE PRINT & SAVE**

We want to inform you of a temporary situation beyond our control that will require us to take additional time to complete several types of cases. While we are working diligently to manage this, please expect the turnaround time as noted below to be slightly longer than usual. We understand the importance of timely service, and we greatly appreciate your patience and understanding during this brief delay.

**Expected Time Period of Delay** *(based on date Mabel receives your case)*

Begins: Monday 1/20/24 ---- > Ends: Wednesday 2/5/24

**CASES IMPACTED**

- Advantage Removables (custom trays & bite blocks, will not be affected)
- Frames: SLM, Titanium, VisiClear & DurAcetal
- Flexible Finishes
- Crown & Bridge (Elite Line not affected)
- Implants including custom abutments

<b>Physical Case Turnaround Times*</b>		
<b>Mabel Receives Case</b>	<b>Mabel Ships Case</b>	<b>Business Days</b>
Monday 1/20	Thursday 1/30	9
Tuesday 1/21	Thursday 1/30	8
Wednesday 1/22	Tuesday 2/4	10
Thursday 1/23	Tuesday 2/4	9
Friday 1/24	Thursday 2/6	10
Monday 1/27	Friday 2/7	10
Tuesday 1/28	Monday 2/10	10
Wednesday 1/29	Monday 2/10	9
Thursday 1/30	Wednesday 2/12	10
Friday 1/31	Wednesday 2/12	9
Monday 2/3	Thursday 2/13	9
Tuesday 2/4	Friday 2/14	9
Wednesday 2/5	Monday 2/17	9

\*please note that **these are estimated dates only and are not guaranteed.**

<b>Digital Case Turnaround Times*</b>		
<b>Mabel Receives Case</b>	<b>Mabel Ships Case</b>	<b>Business Days</b>
Monday 1/20	Tuesday 1/28	7
Tuesday 1/21	Tuesday 1/28	6
Wednesday 1/22	Monday 2/3	9
Thursday 1/23	Tuesday 2/4	9
Friday 1/24	Wednesday 2/5	9
Monday 1/27	Thursday 2/6	9
Tuesday 1/28	Friday 2/7	9
Wednesday 1/29	Monday 2/10	9
Thursday 1/30	Monday 2/10	8
Friday 1/31	Tuesday 2/11	8
Monday 2/3	Tuesday 2/11	7
Tuesday 2/4	Wednesday 2/12	7

\*please note that **these are estimated dates only and are not guaranteed.**

Rest assured, you can always stay updated on the status of your case through our online portal, [DDX](#). This platform provides real-time updates and allows you to track your case at any time.

In the event of any further delays, we will proactively reach out to you with updates via email to ensure you are kept informed every step of the way.

We appreciate your understanding and patience during this time. Should you have any questions or need further assistance, please don't hesitate to contact us.

Thank you again for partnering with Mabel Dental Lab.